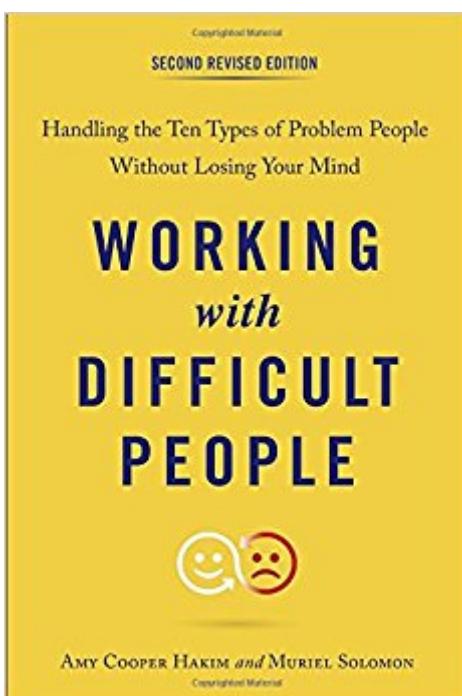


The book was found

Working With Difficult People, Second Revised Edition: Handling The Ten Types Of Problem People Without Losing Your Mind



Synopsis

A revised edition of the classic guide on how to best resolve conflict in today's technologically advanced workplace. Your work day is filled with them--people who frustrate, impede, maneuver, undermine, plot, connive, and whine. This indispensable guide details specific techniques for handling all of them, with easy-to-follow scenarios for every situation. Updated and revised to reflect modern issues including technology, generation gaps, and language barriers, this guide describes 10 kinds of culprits, from tyrants and bullies (regular and cyber) to the pushy and presumptuous to connivers and camouflagers; and offers helpful strategies and phrases for diffusing workplace tensions and effectively resolving conflicts.

Book Information

Paperback: 352 pages

Publisher: TarcherPerigee; 2nd Revised ed. edition (December 6, 2016)

Language: English

ISBN-10: 0143111876

ISBN-13: 978-0143111870

Product Dimensions: 5.4 x 0.9 x 8.2 inches

Shipping Weight: 10.4 ounces (View shipping rates and policies)

Average Customer Review: 4.0 out of 5 stars 20 customer reviews

Best Sellers Rank: #80,126 in Books (See Top 100 in Books) #42 in Books > Business & Money > Business Culture > Etiquette #206 in Books > Self-Help > Communication & Social Skills #223 in Books > Business & Money > Business Culture > Workplace Culture

Customer Reviews

AMY COOPER HAKIM, PhD, is the founder of The Cooper Strategic Group, a management consulting firm that specializes in training and development, targeted hiring, and survey design and analysis. As an Industrial/Organizational psychology practitioner she provides solutions to make businesses run smoothly and help employers find, maintain, and effectively utilize top-notch employees. MURIEL SOLOMON worked in communications for over 40 years. She taught her "Strategic Talking" method to companies throughout the United States, and wrote a syndicated column for the Miami Herald for many years.

Dr. Hakim is THE AUTHORITY on how to work through the challenge of working with people who are not very nice to work with. She addresses the issues associated with challenges getting along

with colleagues in pragmatic and easy to implement ways. I highly recommend this book to EVERYONE who works in any field and has to work with others. It has definitely helped me learn how to "play nice in the sandbox"Dr. Richard A. Mendelson

This book is an excellent read for everyone. It gives real life interpersonal situations one might run into at work, with friend, and with family. I'm a therapist and very picky about these types of self help books. This one is wOrth the time and money

Some practical advice if you dig for it; but this is intended for the workplace and does not help a lot with neighbors, family, or anyone outside.

Ms COOPER.- HAKIM is well qualified to assess various personality styles at work and how best to deal with them. She is a Ph.D. Industrial Psychologist with consulting experience. While reading her book, I felt she was relying on her vast experience and her examples presented real life, typical interactions most people encounter in their work environment.

This is a great book written by Dr. Amy Hakim, who was my chair in college. She is a very talented, intelligent individual and this book is very helpful as a tool to use when you are working with difficult people. I love that this is a book she wrote with her grandmother. I highly recommend it!

Dr. Cooper has delivered a well organized manual outlining techniques and strategies that people my age had to learn through trial and error. The tips and strategies in this book are excellent advise for work place relationships, but I think it is also a good manual on how to coexist in other settings with people of different personalities and natures. I like that the book's organization is such that you don't have to read it all at once. You can read the sections applicable to your current situation and save the rest for later.

Purchase for a friend and he said he really enjoyed reading the book.

You may find some useful information in here about how to deal with difficult people -- and how to avoid being one! In general, I don't care for labeling others.

[Download to continue reading...](#)

Working with Difficult People, Second Revised Edition: Handling the Ten Types of Problem People

Without Losing Your Mind Buddha's Diet: The Ancient Art of Losing Weight Without Losing Your Mind Difficult Mothers: Difficult Mothers Cure: Toxic Relationships With Narcissistic Mothers Understood And Overcome Forever! (Difficult Mothers, narcissistic ... absent mother, narcissist relationship) You're Not Losing Your MIND, You're Losing Your HORMONES!: This book explains the reason for the, over 115, symptoms that accompany the hormone decline ... Therapy, But No One's Telling You) How to Manage Your Home Without Losing Your Mind: Dealing with Your House's Dirty Little Secrets How to Deal with Difficult People: Smart Tactics for Overcoming the Problem People in Your Life Blood Types, Body Types And You (Revised & Expanded) Working with Difficult People: Revised and Expanded Master Your Mind: Achieve Greatness by Powering Your Subconscious Mind [mental power, mind control, thought control] (brain power, subconscious mind power, NLP, Neuro Linguistic Programming) Eat Right for Your Type Live Right for Your Type (4 blood types, 4 diets 4 blood types, 4 programs) The Tao of Show Business: How to Pursue Your Dream Without Losing Your Mind Systematic Marketing: How To Grow Your Firm Without Losing Your Mind How to Live with Your Parents Without Losing Your Mind! Chapman Piloting: Seamanship & Small Boat Handling (Chapman Piloting, Seamanship and Small Boat Handling) Horse Handling & Grooming: Haltering * Leading & Tying * Bathing & Clipping * Grooming & Braiding * Handling Hooves (Horsekeeping Skills Library) Towel Wrap Techniques for Handling Cats with Skill and Ease (Low Stress Handling Seminar) A Practical Wedding Planner: A Step-by-Step Guide to Creating the Wedding You Want with the Budget You've Got (without Losing Your Mind in the Process) The Knot Bridesmaid Handbook: Help the Bride Shine Without Losing Your Mind Breaking Bed Bugs: How to Get Rid of Bed Bugs without Losing Your Mind, Money & Dignity Math Doesn't Suck: How to Survive Middle School Math Without Losing Your Mind or Breaking a Nail

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)